

TRANSMITTAL LETTER
(General - Patent Pending)

Docket No.
01-033

In Re Application Of: WALKER et al.

MAY 28 2002

Serial No.
09/973,581

Filing Date
October 9, 2001

Examiner
Not Yet Assigned

Group Art Unit
2642

Title: METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A QUEUE

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Technology Center 2600

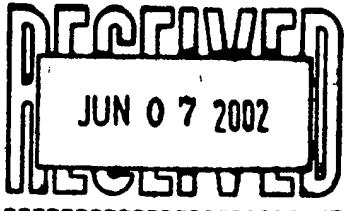
TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is:

Supplemental Information Disclosure Statement (5 pp.);
PTO Form-1449 (1 pg.) and reference cited therein (1); and
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in the above identified application.



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Signature

Dated: May 24, 2002

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I certify that this document and fee is being deposited on May 24, 2002 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.



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